

HOW TO ORDER REPAIR PARTS

To Order Parts Under Warranty, please contact your local Empire dealer. See the dealer locator at www.empirecomfort.com. To provide warranty service, your dealer will need your name and address, proof of purchase and serial number, and the nature of the problem with the unit.

To Order Parts After the Warranty Period, please contact your dealer or one of the Master Parts Distributors listed below.

Please note: Master Parts Distributors are independent businesses that stock the most commonly ordered Original Equipment repair parts for Heaters, Grills, and Fireplaces manufactured by Empire Comfort Systems Inc.

East Coast Energy Products

10 East Route 36

West Long Branch, New Jersey 07764

Phone: 732-870-8809

Toll Free: 800-755-8809

Fax: 732-870-8811

website: www.eastcoastenergy.com

Parts: Heater & Hearth Products, Broilmaster and Superb by Broilmaster

Victor Division of F.W. Webb Company

200 Locust Street

Hartford, CT 06114

Phone: 860-722-2433

Toll Free: 800-243-9360

Fax: 860-293-0479

Toll Free Fax: 800-274-2004

website: www.fwwebb.com and www.victormfg.com

Parts: Heater & Hearth Products, Broilmaster and Superb by Broilmaster

Star-Fire Distributors

1355 Evans Avenue

Akron, OH 44305

Phone: 330-630-2794

Toll Free: 800-875-6220

Fax: 330-633-8701

Parts: Heater & Hearth Products, Broilmaster and Superb by Broilmaster

Dey Distributing

1401 Willow Lake Blvd.

Vadnais Heights, MN 55101

Phone: 651-490-9191

Toll Free: 800-397-1339

website: www.deyistributing.com

Parts: Heater & Hearth Products